



GDPR Individual Rights Defined

April 2024

The GDPR states several rights for individuals that must be maintained by organizations. The following states those rights and provides corresponding examples of action taken to ensure that they are maintained.

1. **The right to be informed**

EBSCO Stacks provides a publicly available Privacy Policy that outlines the actions taken to ensure the privacy of our customers and their users. This document can be found at <https://hub.stacks4libraries.com/hc/en-us/articles/16527084196379-Privacy-Policy>

2. **The right of access**

All users can see all the data we have at any time by logging into their account.

3. **The right to rectification**

Stacks Internal Users - Stacks has full control of data and is the owner of the data.

Integrated User Details - Stacks integrates data in real time via trusted services provided by other vendors. All security specified protocols are followed. Stacks does not retain this data beyond the session and is not the owner and/or controller of the data.

4. **The right to erasure**

Personal information can be deleted at any time by the user. Note that Stacks does not have access to source personal information from Integrated services and therefore, can only remove your personal data from our systems. Active integrations may be utilized again if your information exists in the integrated system database.

5. **The right to restrict processing**

Users can withdraw at any time. Integrated user information is not stored beyond a session.

6. **The right to data portability**

Stacks can provide the data stored (username, email) upon request when provided one or the other as identification.

7. **The right to object**

Users have the right to object the 'Title' form found on our Privacy Policy page at <https://hub.stacks4libraries.com/hc/en-us/articles/16527084196379-Privacy-Policy>

8. **Rights in relation to automated decision making and profiling**

Stacks does not make decisions with data; we only provide qualified access.