EBSCO - Accessibility Conformance Report International Edition

(Based on VPAT° Version 2.5)

Name of Product/Version: Stacks

Report Date: June 2025

Product Description: Stacks is a web-based content management system (CMS) designed to help libraries and organizations create, manage, and enhance their digital research experience. Stacks offers an intuitive, user-friendly platform that allows users of all skill levels to build and maintain their site independently, without the need for external support. The platform integrates seamlessly with library catalogs and e-resources, providing a streamlined, accessible experience for users across devices.

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Evaluation Methods Used: This application was tested using the configurations displayed below. The elements were tested against WCAG 2.1 Level AA as published in 2023. The latest version of each browser and screen reader was used throughout testing.

Assistive technologies used for testing include:

- Windows 11 + Chrome + NVDA
- Windows 11 + Chrome + JAWS
- MacOS + Safari + Voiceover
- iOS + Safari + Voiceover

Keyboard-only navigation:

• Windows 11 + Chrome browser

The testing involved a combination of manual and automated methods, including the following:

- Keyboard-only navigation
- Color contrast analysis
- Manual html code review using aXe DevTools and ARC Toolkit
- Text spacing using Stylus
- Browser magnification at 200% and reflow at 400%
- Screen-reader output review

Scope: This audit covered all Modules:

- Login Page
- Landing Page
- Room bookings
- Events
- Databases
- Directory listings
- Collections
- Feeds
- Index pages
- Research guides
- Reserves
- News
- Locations & hours
- Easy Form
- My Account

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	NA
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301549 Accessibility requirements for ICT products and services - V3.1.1(2019-11) AND EN 301549 Accessibility requirements for ICT products and services - V3.2.1(2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG 2.2 Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedocumented-ncessibility-supported-ways-of-using-technology-ncession-ncessio

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301549 Criteria 9.1.1.1(Web) 10.1.1.1(Non-web document) 11.1.1.1.1(Open Functionality Software) 11.8.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.2 (Poen Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software)	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
1.3.1 Info and Relationships (Level A) Also applies to: EN 301549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
1.4.1 Use of Color (Level A) Also applies to: EN 301549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	Colour is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.2 Audio Control (Level A) Also applies to: EN 301549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
2.1.1 Keyboard (Level A) Also applies to: EN 301549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most functionality of the content is operable through a keyboard interface without requiring specific timing for individual keystrokes, except in cases where the function depends on the user's movement path rather than discrete start and end points. However, an exception where the user is unable to uncheck a checkbox within a combobox using keyboard input alone. Estimated remediation timeline: [Q3 2025]
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301549 Criteria	Supports	If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard

Criteria	Conformance Level	Remarks and Explanations
 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Not Applicable	Not Applicable
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
2.4.1Bypass Blocks (Level A) Also applies to: EN 301549 Criteria • 9.2.4.1(Web) • 10.2.4.1(Non-web document) - Does not apply • 11.2.4.1(Open Functionality Software) - Does not apply • 11.2.4.1(Closed Software) - Does not apply	Supports	A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) - Does not apply to nonweb software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Web pages have titles that describe the topic or purpose.
2.4.3 Focus Order (Level A) Also applies to: EN 301549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool)	Supports	If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Not Applicable	Not Applicable
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 - Does not apply	Supports	For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Not Applicable	Not Applicable
3.1.1 Language of Page (Level A) Also applies to: EN 301549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The default human language of each Web page can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
3.2.10n Focus (Level A) Also applies to: EN 301549 Criteria 9.3.2.1(Web) 10.3.2.1(Non-web document) 11.3.2.1(Open Functionality Software) 11.3.2.1(Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501(Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	When any user interface component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: EN 301549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behaviour before using the component.
3.2.6 Consistent Help (Level A 2.2 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	If a Web page contains any of the help mechanisms, and those mechanisms are repeated on multiple Web pages within a set of Web pages, they occur in the same order relative to other page content, unless a change is initiated by the user.
3.3.1 Error Identification (Level A) Also applies to: EN 301549 Criteria	Supports	If an input error is automatically detected, the item that is in error is identified, and the error is described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
 9.3.3.1(Web) 10.3.3.1(Non-web document) 11.3.3.1.1(Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501(Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Labels or instructions are provided when content requires user input.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Not Applicable
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 - Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software)	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
 11.4.1.1.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software)	Partially Supports	The name, role, and value of user interface components are generally provided, supporting accessibility for users. However, there are some exceptions where this information is not consistently or accurately conveyed. For instance, in the case of a combo box, the screen reader does not announce the checked item, which may hinder users who rely on assistive technologies from effectively understanding their current selection. Estimated remediation timeline: [Q4 2025]
501(Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		Estimated remediation timeline: [Q4 2025]

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software)	Not Applicable	Not Applicable

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply 		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Supports	The purpose of each input field collecting information about the user can be programmatically determined when: • The input field serves a purpose identified in the Input Purposes for User Interface Components section; and • The content is implemented using technologies with support for identifying the expected meaning for form input data.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	 The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1; Incidental: Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement. Logotypes: Text that is part of a logo or brand name has no contrast requirement.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software)	Supports	Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.5 Images of Text (Level AA) Also applies to: EN 301549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text, except for the following: • Customizable: The image of text can be visually customized to the user's requirements. • Essential: A particular presentation of text is essential to the information being conveyed.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Supports	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions when pages are zoomed to 400%.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301549 Criteria • 9.1.4.11 (Web)	Partially Supports	There are a few instances where the visual presentation of third-party elements such as the rating star content and the focus indicators for checkboxes fails to meet the minimum contrast ratio requirement of 3:1 against
 10.1.4.11(Non-web document) 11.1.4.11(Open Functionality Software) 11.1.4.11(Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply 		 Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author; Graphical Objects Parts of graphics are required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.
		Estimated remediation timeline: [Q4 2025]
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: • Line height (line spacing) to at least 1.5 times the font size; • Spacing following paragraphs to at least 2 times the font size; • Letter spacing (tracking) to at least 0.12 times the font size; • Word spacing to at least 0.16 times the font size.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Supports	Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true: • Dismissable: A mechanism is available to dismiss the additional content without moving pointer, hover, or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content;

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		 Hoverable: If the pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; Persistent: The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) - Does not apply 11.2.4.5 (Open Functionality Software) - Does not apply 11.2.4.5 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs	Supports	More than one way is available to locate a Web page within a set of Web pages, except where the Web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Supports	Headings and labels describe the topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
501(Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Any keyboard-operable user interface has a mode of operation where the keyboard focus indicator is visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	When a user interface component receives keyboard focus, the component should not be entirely hidden due to author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Ensure targets can be easily activated without accidentally activating an adjacent target. The size of the target for pointer inputs is at least 24 by 24 CSS pixels, except where: • Spacing: Undersized targets (those less than 24 by 24 CSS pixels) are positioned so that if a 24 CSS pixel diameter circle is centered on the bounding box of each, the circles do not intersect another target or the circle for another undersized target.

Criteria	Conformance Level	Remarks and Explanations
		 Equivalent: The function can be achieved through a different control on the same page that meets this criteria. Inline: The target is in a sentence, or its size is otherwise constrained by the line-height of non-target text; User agent control: The size of the target is determined by the user agent and is not modified by the author. Essential: A particular presentation of the target is essential or is legally required for the information being conveyed.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) - Does not apply 11.3.1.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) - Does not apply • 11.3.2.3 (Open Functionality Software) - Does not apply • 11.3.2.3 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool)	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.

Criteria	Conformance Level	Remarks and Explanations
 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) - Does not apply 11.3.2.4 (Open Functionality Software) - Does not apply 11.3.2.4 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs	Supports	Components that have the same functionality within a set of Web pages are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Not Applicable
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Supports	In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: This table was removed as it is not applicable to this project.

Revised Section 508 Report

Notes: The tables for Chapters 4, 5, and 6 have been removed as they are not applicable to this project.

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application mostly supports a mode of operation that does not require vision. While most elements are accessible with screen readers, an exception involving the checkbox behaviour limits overall accessibility for users who rely entirely on non-visual interaction.
302.2 With Limited Vision	Partially Supports	The application mostly provides accessibility for users with limited vision, including keyboard navigation and screen magnifier support. However, an issue with combo box checkbox behaviour reduces overall accessibility, affecting users who rely on consistent keyboard
302.3 Without Perception of Color	Supports	Colour is not only used as a decorative or supplemental attribute of user interface elements.
302.4 Without Hearing	Supports	The application provides alternatives to auditory modes of operation.
302.5 With Limited Hearing	Supports	The application provides alternatives to auditory modes of operation.
302.6 Without Speech	Not Applicable	The application provides at least one mode of operation that does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application provides at least one mode of operation that does not require fine motor control or simultaneous manual operations. However, an issue with a checkbox prevents full compliance with the relevant WCAG 2.2 criteria mentioned above
302.8 With Limited Reach and Strength	Supports	The application provides at least one mode of operation that is operable with limited reach and limited strength.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Simple language is used for text content. Interface navigation is made simple through the use of hierarchical headings.

EN 301 549 Report

Notes: The tables for Chapters 5 through 8 and 10 through 13 have been removed as they are not applicable to this project.

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The application mostly supports a mode of operation that does not require vision. While most elements are accessible with screen readers, an exception involving the checkbox behaviour limits overall accessibility for users who rely entirely on non-visual interaction.
4.2.2 Usage with limited vision	Partially Supports	The application provides accessibility for users with limited vision, including keyboard navigation and screen magnifier support. However, an issue with checkbox behaviour reduces overall accessibility, affecting users who rely on consistent keyboard interaction and visual prompts.
4.2.3 Usage without perception of colour	Supports	Colour is not only used as a decorative or supplemental attribute of user interface elements.
4.2.4 Usage without hearing	Supports	The application provides alternatives to auditory modes of operation.
4.2.5 Usage with limited hearing	Supports	The application provides alternatives to auditory modes of operation.
4.2.6 Usage with no or limited vocal capability	Not Applicable	The application provides at least one mode of operation that does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application provides at least one mode of operation that does not require fine motor control or simultaneous manual operations. However, an issue with a checkbox prevents full compliance with the relevant WCAG 2.2 criteria mentioned above

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Supports	The application provides at least one mode of operation that is operable with limited reach and limited strength.
4.2.9 Minimize photosensitive seizure triggers	Supports	Simple language is used for text content. Interface navigation is made simple through the use of hierarchical headings.
4.2.10 Usage with limited cognition, language, or learning	Supports	Simple language is used for text content.
		Interface navigation is made simple through the use of hierarchical headings.
4.2.11 Privacy	Supports	The application does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 9: Web (see WCAG 2.1 section)

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